HEALTHSOURCE

9.1 Release Notes

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DDS to Digital Fulfillment Review for Date of Service Entry

A change has been made to route all requester types (DDS and Patient requester types) that do not have a Date of Service upon intake to the Digital Fulfillment Review (DFR) status so a Date of Service (DOS) can be manually entered. After the DOS is entered the User can click the Validate and Next button to send to Digital Fulfillment. You are still required to perform an authorization review when prompted.

The request screen requires at least one Date of Service to click the Validate and Next button to route to Digital Fulfillment. Please enter a real literal date instead of selecting one of the non-literal date choices.
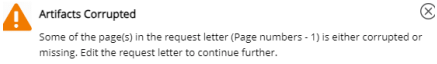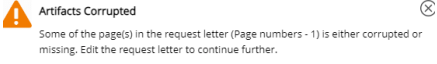
# ChartSquad Survey Available for Partners [Pendo]

The ChartSquad survey that was previously only available to internal Datavant users has now been exposed to all HealthSource users. Partners often receive requests from ChartSquad and must pass these requests through the same tollgates as Datavant does internally. The survey can be found in the *Help* section of HealthSource.

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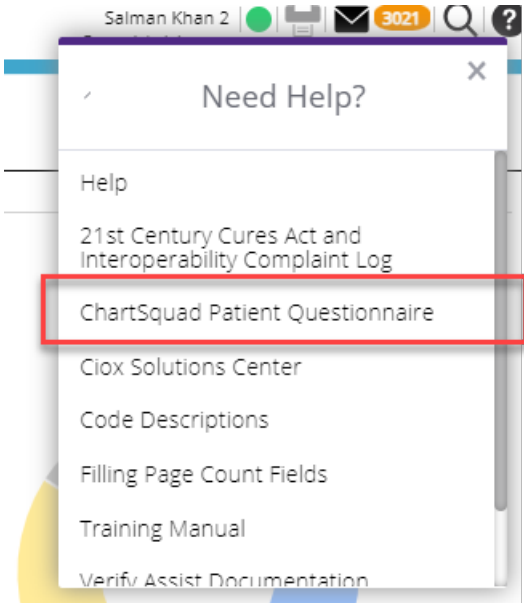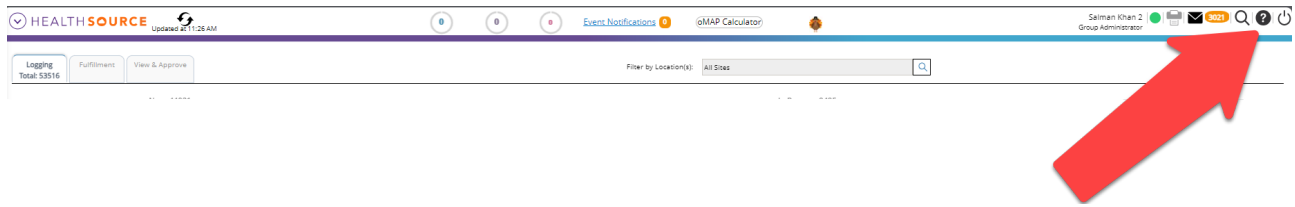
User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Area	Problem/Error Solution/New Behavior	Ref #
End-User	Chart Finder, SwellBox requests	HealthSource requests importing with an incorrect Intake Date when imported between 12:00 – 3:00 AM When the request fails with the error code "INVALID-REQUESTED-DATE" and the time is between 12 am to 3 am, the request is now reprocessed one more time changing the current request date to the previous days date	68812
End-User	PAYD, Chart Finder	There is a small percentage of erequests that are failing to process through their lifecycle, because the CDR RL is not readable. Get stitchworker error. Chart Finder correctly cancels requests in the background but if at the exact same time the User is submitting a request, errors occur. ⚠ **Artifacts Corrupted** ⊗ Some of the page(s) in the request letter (Page numbers - 1) is either corrupted or missing. Edit the request letter to continue further. The merge issue has been fixed.	70451
End User	Restored requests-erroneous message	Requests that have been 'restored' (also cancelled restored requests) cannot be submitted and display an Artifacts Corrupted message: ⚠ **Artifacts Corrupted** ⊗ Some of the page(s) in the request letter (Page numbers - 1) is either corrupted or missing. Edit the request letter to continue further. The Artifact Processor needed a fix to stop this from occurring	70521
End-User	Requester Lookup	A count of the search result rows has been added to the Requester Lookup window, so the User gets an idea of how many rows.	69617
Admin	User Configuration	The CSR role now has a Vendor field to link the Vendor name (for Datavant employees, select Internal/Datavant) to a CSR in the User Configuration	69675

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		screen, and this is supported in Bulk Provisioning. Reporting can use this attribute to determine requests fulfilled by a vendor's employee.	
Tech	Fulfillment Type	When using the Upload MR function to upload PAYI request via xls, the Fulfillment Type is now getting updated to Manual. Previously, these requests did not update the Fulfillment Type table. This was fixed in *Rel 9.0, 11/9/23.*	70262 69904
Tech	IDSB- Record Type	The recordTypes column in the payload sent to Rhapsody will now contain the record type description (ex: Discharge Summary) for the specific Record Type(s) selected, instead of always populating "Entire" or "Abstract"	70560
Tech	IntakeServices API	Sometimes requests are created without a status (null) using the IntakeService api (ChartFinder, Smart Request). Removed the logic to make an entry in the nlp_input_file table	70486
Tech	Interactive Voice Recognition (Amelia)	A new API has been created for an additional IVR vendor who uses AI. The API supports Invoice #, erequest ID, and Patient info (Last Name, DOB, State, and Start Date). (Invalid Errors have been added too)	70224
Tech	Logging automation	Stork Part 4- After using Upload Request Letter function with Stork, the Approved Requester Name and Address, logo "Certified by Ciox Requester Support" checkbox now displays.	70395 70177
Tech	Smlog requestor mapping	The smlog requestor type is incorrectly populating Insurance instead of Workers Comp for CopyI, with primary reason of Workers Comp, and secondary reason of 2nd Request Workers Comp. The smlog requestor type has been corrected for the reason combination above.	69859